



ST VINCENT'S
PATHOLOGY

A SERVICE OF ST VINCENT'S HOSPITAL MELBOURNE



Dear Practice Manager,

St Vincent's Pathology are pleased to announce that we have selected Medical-Objects to deliver our electronic reports via Australia's fastest secure point-to-point messaging network. To receive reports electronically from St Vincent's Pathology via Medical-Objects, you will need to have the Medical-Objects download client installed. The Medical-Objects software and helpdesk support is provided to your practice **free of charge** to receive correspondence on behalf of St Vincent's Pathology.

Medical-Objects software is used by more than 68,500 health professionals Australia-wide, and is compatible with most practice management software such as Medical Director and Best Practice and computer platforms including Windows and Mac. If you have no practice management software, Medical-Objects can output reports in PDF format to a directory of your choice.

What is required?

1. Please complete the attached setup request form and return to Medical-Objects by fax or email (details can be found on the form).

Note: *If you are already using Medical-Objects at your practice, please complete and return the form to allow Medical-Objects to update the registered providers at your practice.*

2. Expect a call from a Medical-Objects technical officer to schedule a mutually agreeable time with your nominated staff member to install the program via remote internet access. This process takes approximately 10-20mins. Alternatively, Medical-Objects can supply instructions for your nominated IT Person to perform the installation.

Note: *Medical-Objects technical support can perform the installation without having to stop any of your normal computer operations.*

3. On completion of the installation, Medical-Objects will send you an information pack that will contain an introductory letter and technical support details.

The Medical-Objects helpdesk can be contacted via telephone on (07) 5456 6000 or email: helpdesk@medicalobjects.com

Should you require any additional information from St Vincent's Pathology, please do not hesitate to contact our team on (03) 9231 4088 or (03) 9231 4381 or email pathologyit@svha.org.au

Kind regards,

St Vincent's Pathology